

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27th day of May' 2022
C.G.No.85/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao	Chairperson
Sri. Y. Sanjay Kumar	Member (Technical)
Sri. K. Ramamohan Rao	Member (Finance)
Sri. Dr. R. Surendra Kumar	Independent Member

Between

Smt.B.Sridevi,
12-46,Srivari Nagar,
Oteru,
Tirupati
Chittoor Dt.

Complainant

AND

1. Deputy Executive Engineer/Operation-3/Tirupati	Respondents
2. Executive Engineer/O/Tirupati./Town	

ORDER

1. The complainant filed a complaint before this Forum stating that she has applied for new service connection at Oteru,Tirupati on 15.11.2021.But the department did not release the serviceconnection.Hence approached the forum to release the service connection. The case was registered as C.G.No.85/2021-22/Tirupati Circle.
2. Joint written submission submitted by the Respondents on 18.05.2022 stating that the complainant has applied for new Domestic service connection with extension of line at Oteru in Rurals-II Section, Avilala,Tirupati.The work was completed on 09.05.2022 and service also released to the said complainant vide SC.No. 5522202013399 (Enclosed complainant satisfaction letter)
3. When the complainant was contacted by the secretary of the Forum over phone on 17.5.2022 @ 3.35 P.M. complainant's husband Mr.Ramesh Kumar stated that the

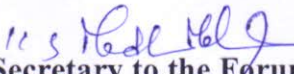
DESPATCHED
27/05

grievance was solved by the department, expressed his satisfaction and requested to close the grievance.

4. In as much as the grievance of the complainant is resolved, the complaint is disposed off accordingly in favor of the complainant.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 27th May'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To
The Complainant
The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.